

**National Survey of
Attorneys General Offices**

The Scope of Crime Victim Assistance Services

S U M M A R Y R E P O R T

SPONSORED BY:

National Association of Attorneys General

WITH SUPPORT FROM:

**National Association of VOCA Assistance Administrators
Justice Solutions, Inc.**

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Background and Statement of Need

For the past two decades, Attorneys General offices nationwide have identified needs of crime victims and survivors that they could address, and have developed programs and services to assist crime victims.

In 2003, a group of national victim advocates determined the need to identify the scope and range of services provided to victims and survivors of crime by Attorneys General offices nationwide. For many victims, Attorneys General offices provide appellate-level advocacy, services and assistance; sponsor victim compensation programs, and offer a range of services that help victims exercise their rights in the aftermath of a crime.

The National Association of Attorneys General (NAAG) and its President, California Attorney General Bill Lockyer, agreed that a summary of programs and services sponsored by Attorneys General would be helpful to crime victims, and those who serve them. NAAG sponsored this national survey with support from the National Association of VOCA Assistance Administrators (NAVAA) and Justice Solutions, Inc., and Attorneys General victim assistance staff in California, Illinois and Texas.

Methodology

A brief survey was developed that included questions about Attorneys Generals' sponsorship of crime victim-related programs and services. Survey topics included the following:

- Whether or not the Office has a specially designated unit to provide crime victim assistance programs and services.
- Contact information for the Unit or Bureau.
- The types of programs and services offered.
- Activities related to appellate-level and/or death penalty cases.
- Whether or not the Office is interested in joining an informal national network of Attorneys General offices to address issues related to crime victims' rights and assistance.

The initial survey was disseminated via e-mail in February 2004, with a link to the NAVAA web site to complete the survey form. Follow-on reminder e-mails were disseminated in June 2004.

Survey Field

The survey field included 56 Attorneys General Offices in all 50 states, U.S. Territories, and the District of Columbia. A total of forty-seven responses were received (including the District of Columbia; and two responses each from Nevada and Missouri) representing 42 states, the District of Columbia and Guam.

Survey Findings

Designated Victim Service Units

All but seven respondents (Minnesota, Nebraska, North Dakota, Oklahoma, South Dakota, Washington State and West Virginia) indicate they have a *designated victim services unit*.

Staffing for designated victim service units in 35 states totals 508 staff. Staffing patterns range from one person in nine programs, to more than 85 staff in several programs (Ohio has 85, Florida has 91 and Texas has 99 staff).

The designated units with the largest number of staff (20 or more) *also* administer the State's Crime Victim Compensation Program: Texas, Florida, Ohio, Oregon, and Iowa.

Types of Services Provided

The table below indicates the scope and range of victim assistance services provided by Attorneys General Offices.

Services Provided	By Designated Victim Assistance Unit	By Another AG Unit
Crime Victim Compensation	17	15
Victim/Witness Assistance	28	10
General victim assistance (including information and referrals)	37	4
Direct assistance in appellate cases	27	8
Appellate cases and related victims' rights	28	7
Grant management; federal programs	20	10
Grant management; state programs	14	14
Victim rights' compliance	22	5
Statewide information and referral telephone line	13	13
Legislation	34	8
Media awareness	32	10

Additional services provided by various Attorneys General Offices include the following:

- Address confidentiality program.
- Crisis response team.
- Victims' rights training.
- Sexual assault forensic examiner program.
- Public information and outreach programs.
- Statewide victim notification program.
- Audits of criminal justice agencies for victims' rights compliance.
- Elder death review team.

Victim Assistance in Capital Cases

Thirty-four of the survey respondents handle capital cases. There is a wide range of services provided to crime victims throughout the capital case process, including:

- Accompaniment to criminal justice proceedings.
- Support services and information from trial through the execution.
- Appellate notification.
- Referral support for victims' families.
- Services in cases tried by the Attorney General.
- Upon request in cases tried by a local prosecutor: information about victims' rights, case status information; explanation of court processes; and referrals to community agencies.
- Death notification services throughout the appellate process.
- Services at both the trial and appellate levels.
- Victim notification of case status, disposition, and explanation of the appellate process, including notification when/if Executive Clemency or a stay is granted.
- Accompaniment to oral arguments and evidentiary hearings at the appellate level.
- Referrals to Departments of Corrections for victims who choose to witness executions, and providing supportive services throughout the execution process.
- Education and support.
- Working with the news media and media advocacy on behalf of crime victims.
- Assistance to victim family members who, with the consent of both parties, choose to meet with the death row inmate.

Creating a National Network

Forty-six survey respondents indicated an interest in maintaining an informal network of victim service contacts within Attorneys General Offices.

Attorneys General Victim Services Network Contacts

State	Contact/Title/Agency	Contact Information
Alabama	Charla Doucet Administrator	11 South Union Street Montgomery AL 36130 334-242-7305 cdoucet@ago.state.al.us
Alaska	Cathy Satterfield Statewide Victim-Witness Coordinator Alaska Dept of Law - Criminal Division - Central Office	310 K Street Suite 507 Anchorage AK 99501 907-269-7942 cathy_satterfield@law.state.ak.us
Arizona	Marna McLendon Director Office of Victim Services	1275 West Washington Phoenix AZ 85007 (602) 364-3329 marna.mclendon@ag.state.az.us
California	Jonathan Raven Deputy Attorney General/Director Office of Victims' Services	1300 I Street Sacramento California 95814 (916) 324-9945 jonathan.raven@doj.ca.gov
Colorado	Judy Page Victim Services Coordinator Victim Assistance Criminal Justice Section Attorney General's Office	1525 Sherman Street, 7th Floor Denver CO 80203
Delaware	Mariann Kenville-Moore Director, Victim Witness Program Criminal Division Victim Witness Program	820 N. French St. Wilmington, De 19801 302-577-8841 Mariann.Kenville-Moore@State.De.Us
District of Columbia	Angela Thornton Harvey Chief Neighborhood and Victim Services Section	441 4th Street NW - 4N61 Washington DC 20001 202-727-3882 angela.harvey@dc.gov
Florida	Rodney Doss Director Division of Victim Services and Criminal Justice Programs Office of Attorney General	The Capitol, PL-01 Tallahassee FL 32399-1050 850/414-3346 rodney_doss@oag.state.fl.us
Georgia	Mary Beth Westmoreland Deputy Attorney General Criminal Justice Division State Law Department	40 Capitol Square, S.W. Atlanta Ga 30334-1300 404-656-3349 mary_beth.westmoreland@law.state.ga.us
Guam	Mirta A. Walther Victim/Witness Supervisor Crime Victims' Response Unit	Calvo & Arriola Building, Suite 202 259 Martyr Street Hagatna, GU 96910 671-475-3132
Hawaii	Adrian Kwock Branch Chief Grants & Planning	235 So. Beretania Street Suite 401 Honolulu HI 96813 (808) 586-1155 Adrian.P.Kwock@hawaii.gov

State	Contact/Title/Agency	Contact Information
Illinois	Jennifer Kuhn Chief Crime Victims Services Division	100 W. Randolph, 13th Floor Chicago IL 60601 312/814-1427 jkuhn@atg.state.il.us
Iowa	Marti Anderson, MSW, LISW Division Director Crime Victim Assistance Division	Lucas State Office Building 321 East 12th Street Des Moines IA 50319 515-281-5044 marti.anderson@ag.state.ia.us
Kansas	Gene Schmidt State Crime Victims' Rights Coordinator Crime Victims' Services	120 SW 10th Ave 2nd Floor Topeka KS 66612 785-296-2215 schmidtg@ksag.org
Kentucky	Lana Grandon Assistant Attorney General Victims Advocacy Division	1024 Capital Center Drive Frankfort KY 40601 502-696-5312 Lana.Grandon@law.state.ky.us
Louisiana	Kristen Martin Victim/Witness Coordinator Criminal Division	P.O.Box 94005 Baton Rouge LA 70570 (225) 326-6200 martink@ag.state.la.us
Maine	Jessica Maurer Special Assistant Attorney General Office of the Attorney General	6 State House Station Augusta ME 04333-0006 (207) 626-8515 Jessica.Maurer@Maine.Gov
Maryland	Barbara S. Bond Executive Assistant; Director of Victim Services Office of the Attorney General	200 St. Paul Place, 20th Floor Baltimore Md 21202 410-576-6405 bbond@oag.state.md.us
Massachusetts	Kathy Morrissey Director Victim Witness Assistance Division Criminal Bureau Office of the Attorney General	One Ashburton Place Boston MA 02108 (617) 727-2200 X2856 kathy.morrissey@ago.state.ma.us
Minnesota	Sandy Warmanen Paralegal/Victim Witness Coordinator MN Attorney General's Office Criminal Division	445 Minnesota Street Suite 1800, NCL St. Paul MN 55101 651/296-7581 sandy.warmanen@state.mn.us
Mississippi	Sandra K. Morrison Division Director Division of Victim Compensation	P. O. Box 220 Jackson MS 39205 800/829-6766
Missouri	Sarah Madden Assistant Attorney General Administration State of Missouri, Attorney General's Office	Supreme Court Building Jefferson City MO 65102 (573) 751-1800 sarah.madden@ago.mo.gov
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State	Contact/Title/Agency	Contact Information
Montana	Matthew Dale Director Office of Victim Services	PO Box 201401 Helena MT 59620-1401 (406)444-1907 mdale@state.mt.us
Nebraska	Marie Colleen Clarke Assistant Attorney General Criminal Bureau Nebraska Department of Justice	2115 State Capitol Lincoln NE 68509 (402) 471-2682 mclarke@notes.state.ne.us
Nevada	Victor-Hugo Schulze, II Deputy Attorney General, Special Prosecution/Habeas Corpus Unit- South, Capital Case Coordinator, Hate Crimes Coordinator, and Victim Advocacy Victim Advocacy-Crime Victims' Education Project Office of the Attorney General	555 E. Washington Av., #3900 Las Vegas NV 89101 702.486.3110 vhschulz@ag.state.nv.us
Nevada	Lori Fralick Domestic Violence Ombudsman Violence Against Women Programs	100 N. Carson Street Carson City NV 89701 775-684-1115 llfralic@ag.state.nv.us
New Hampshire	Sandra Matheson Director State Office of Victim/Witness Assistance NH Attorney General's Office	33 Capitol Street Concord NH 3301 603-271-3671 sandi.matheson@doj.nh.gov
New Mexico	Annie Henz Victim Advocate Violence Against Women Intervention and Prevention	111 Lomas, NW, Suite 300 Albuquerque NM 87102 505-222-9034 ahenz@aho.state.nm.us
New York	Mindy Bockstein Crime Victim Advocate Executive	120 Broadway, 26th Fl. New York NY 10271 212-416-8147 Mindy.Bockstein@oag.state.ny.us
North Carolina	William M Polk Director Victims and Citizens Services Section	9001 Mail Service Center Raleigh NC 27699-9001 919-716-6780 vcs@ncdoj.com
North Dakota	Jonathan Byers Assistant Attorney General Criminal and Regulatory	600 East Boulevard Ave Bismarck ND 58554 701/328-4183 jbyers@state.nd.us
Ohio	Gail L.B. DeWolf Sr. Deputy Attorney General Crime Victims Services Section, Ohio Attorney General's Office	150 East Gay Street, 25th Floor Columbus OH 43215 (614) 466-5610 gdewolf@ag.state.oh.us
Oklahoma	Allyson Carson Victim/Witness Coordinator Criminal Appeals	2300 N. Lincoln Blvd., Room 112 Oklahoma City OK 73105 (405) 522-4397 allyson_carson@oag.state.ok.us

State	Contact/Title/Agency	Contact Information
Oregon	Connie Gallagher Director Crime Victims' Assistance Section Oregon Department of Justice	1162 Court Street NE Salem OR 97301-4096 503/378-5348 connie.gallagher@state.or.us
Rhode Island	Aida Patricia Crosson Director of Victims Services Victims Services Department of Attorney General	150 South Main Street Providence RI 2903 401-274-4400 ext.2285 acrosson@riag.state.ri.us
South Carolina	Sandi S. Wofford Director, Victim Services S.C. Attorney General's Office	P.O. Box 11549 Columbia SC 29211 803-734-3740 agswofford@ag.state.sc.us
South Dakota	Charles McGuigan Assistant Attorney General	500 East Capitol Avenue Pierre SD 57501 605-773-3215 charles.mcguigan@state.sd.us
Texas	Suzanne McDaniel Victim Assistance & Communications Director	P.O. Box 12548 Austin Tx 78711 (512) 936-1269 Suzanne.McDaniel@oag.state.tx.us
Utah	Tammie Atkin Victim/Witness Coordinator Commercial Enforcement	160 East 300 South P.O. Box140872 Salt Lake City Ut 84114 801-366-0223 Tatkin@Utah.Gov
Vermont	Amy Farr Victim Advocate Criminal Division Office of Attorney General	109 State Street Montpelier VT 5609 802-828-5512 afarr@atg.state.vt.us
Virginia	The Honorable Jerry W. Kilgore Attorney General of Virginia Office of the Attorney General	900 East Main Street Richmond VA 23219 804-786-2071 mail@oag.state.va.us
Washington	Scott Blonien Sr. Assistant Attorney General Criminal Justice Division	PO Box 40116 Olympia, WA 98504-0116 360-586-1445 scottb@atg.wa.gov
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